

# 2022 IMPACT REPORT



COMPASSIONATE QUALITY CARE FOR A HEALTHY COMMUNITY.

# Collective Effort Moves Sadler Forward

“Never doubt that a small group of thoughtful, committee citizens can change the world; indeed, it is the only thing that ever has.” – Margaret Mead

Founded in 1921, Sadler Health Center has grown from a small organization that cared for babies and children under six years old to one that offers high-quality, comprehensive, and compassionate care to uninsured, underinsured, and insured individuals. Services offered, funding streams, and organizational structure may have changed over the past 100 years, but the focus to serve people and improve the health of our community has remained the same.

The growth of Sadler Health Center didn't occur overnight. It has taken painstaking steps to bring us to a point where expansion is possible. There are two key components that have helped our growth. They are people and focus.

In 2022, members of Sadler's Board of Directors and Senior Leadership Team gathered to create the Strategic Plan for 2023-2025. It took dedicated effort and forethought to envision plans to enhance access to our services and improve our patient's quality outcomes. This critical exercise looked at past successes and learned opportunities which serve as a strong foundation – inspiring hope for the future and propelling us forward to achieve greater heights.

This past year saw Sadler Health Center working to reinvigorate what we do as an organization in the wake of COVID-19. Our focus to expand access to care, improve health and inspire hope, brought us, our community partners and donors together to expand services into Eastern Cumberland County. We will be proud to open the doors of a new health center toward the end of 2023.

It takes a village and we are glad that you are part of ours. Thank you!



*Manal El Harrak*

Manal El Harrak  
CEO

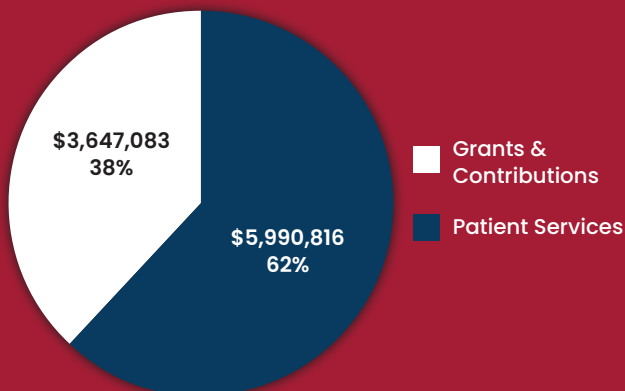


*Michael Wolf*

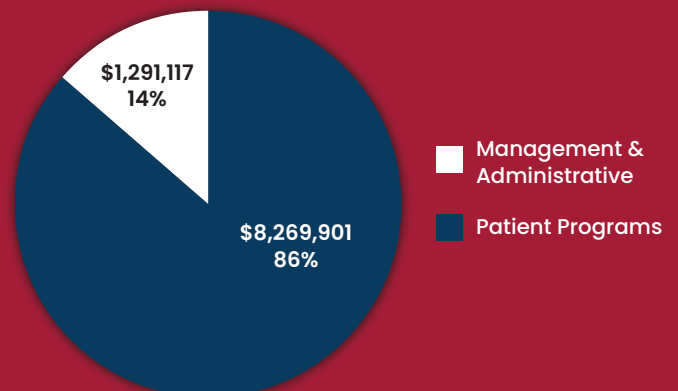
Michael Wolf  
Chair of the Board of Directors

*This publication is presented in honor of the volunteer board members, employees, donors, community partners, and to all who came before us as champions of accessible and affordable healthcare for everyone.*

## TOTAL REVENUES – \$9,637,899



## TOTAL EXPENDITURES – \$9,561,018



# MEASURING OUR IMPACT

# 2022

TOTAL PATIENTS

9,285

TOTAL VISITS

31,959

Medical Visits

19,174

## ADDRESSING THE NEEDS OF THE COMMUNITY

Dental Visits - Carlisle

7,724

Behavioral Health Visits

2,574

Dental Visits - Loysville

2,487



## SERVING OUR DIVERSE COMMUNITY

351

More than one race

1,501

Black/African American

21

American Indian/  
Native Alaskan

569

Asian

6,506

White

19

Other Pacific Islander

7

Native Hawaiian

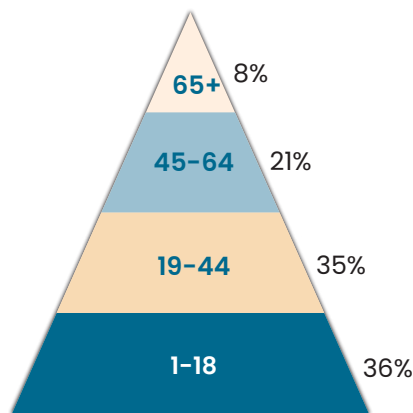
311

Unreported

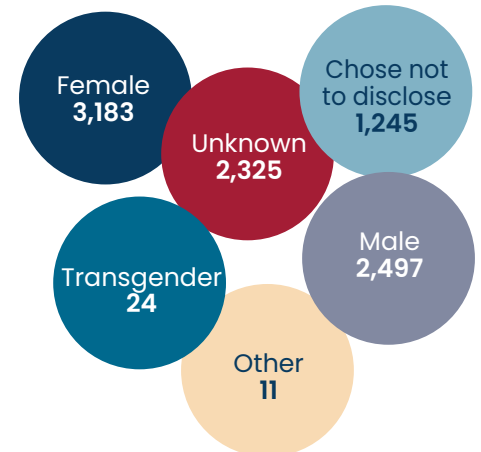


## WHO ARE OUR PATIENTS?

By Age



By Gender Identity



## INSURANCE COVERAGE



## VALUES

**Respect** - We treat everyone with courtesy and dignity.

**Compassion** - We care for our patients with empathy and understanding.

**Integrity** - We adhere to the highest standards of professionalism, ethics and personal responsibility.

**Quality** - We challenge ourselves every day to achieve excellence in care and service for our patients.

**Collaboration** - We attain success through teamwork and partnerships.

**Appreciation** - We value the contributions of employees, volunteers, and community partners in achieving our mission.

**Diversity** - We embrace an inclusive environment where all people feel welcomed and appreciated.

**Fiscal Responsibility** - We are good stewards of the financial resources entrusted to us.

## MISSION

Our Mission is to advance the health of our community by providing inclusive, high-quality and compassionate care.

## VISION

Compassionate quality care for a healthy community.

## BOARD OF DIRECTORS

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Jane Burke, Vice Chair

Paul Krone, Treasurer

Rosemary Backer, Secretary

Chuck Crone

Vonnie Turnbaugh

Patricia Holby

Ashley Williams

Dr. Greg Lewis

Keith Kitzmiller

Ayanna Byers

Sarah Cox

Taryn Smith

## Senior Leadership Team

Manal El Harrak, CEO

Carl Roper, COO

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Director of Medical Services

Sunczerae Kushituah, DMD,  
Director of Dental Services

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Colin McCready,  
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Laurel Spagnolo,  
Director of Development & Community Engagement



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